From:	Michael Hackman
Sent:	Thursday, June 20, 2019 11:02 AM
To:	Angela Kang
Cc:	Andrea Han
Subject:	Re: Ring Call recap

Hi!

Yes, two trainings to get the whole bureau up that day.

I will get the roster completed and sent back to you shortly.

Thanks!
Michael

Sent from my iPhone

On Jun 20, 2019, at 10:59 AM, Angela Kang <​ ████████████ ​> wrote:

> Hi Officer Hackman,
>
> Sorry I had missed your call.
>
> Tuesday 6/25 works for me. Just to make sure, you are suggesting that we do two sessions--1st one at 9am and the 2nd one at 1pm? That should be fine.
> Would you please fill out the attached user set up sheet (name/emails,ranks, assigned stations are required) so we can add everyone who needs access to Portal prior to the training? This way, they can hit the ground running and start utilizing it right after the training.
>
>
> Thank you,
>
> **Angela Kang**
> Partner Success Manager
> ████████████

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On Thu, Jun 20, 2019 at 10:39 AM Michael Hackman <41468@lapd.online> wrote:
Good morning!

I left you a voicemail a bit ago to confirm times. I had my partner ask all the Valley areas to commit to train-the-trainer training ASAP.

If it works for you, I can do as early as Tuesday—and even can do both groups in one day (9AM and 1PM).

Please let me know if that works for you, and I can get it confirmed and a roster of attendees.

Thanks,
Michael

Sent from my iPhone

On Jun 19, 2019, at 3:46 PM, Angela Kang ████████████ > wrote:

Wonderful, looking forward to speaking with you Officer Hackman.

On Wed, Jun 19, 2019 at 3:36 PM Michael Hackman <41468@lapd.online> wrote:

Hi Angela,

I'm going to try to give you a call tomorrow—or Friday at the latest.

Thanks

Michael

From: Angela Kang ████████████
Sent: Wednesday, June 19, 2019 3:30 PM
To: Michael Hackman <41468@lapd.online>

Hi Officer Hackman,

Following up to see if there are any updates to the training dates for the rest of the Valley Bureau stations as I know that they wanted to get onboarded asap.

Also, please give me a call at your earliest convenience as I want to provide with the Ring device count/Neighbors app users. Company policy does not allow us to send that info via email.

Thank you,

Angela Kang

Partner Success Manager

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On Sat, Jun 15, 2019 at 7:31 AM Angela Kang ██████████ wrote:

Hi Officer Hackman,

Thanks for making the time to speak with me and Andrea yesterday. We look forward to meeting you in person at the upcoming training.

Here is a recap of what we discussed.

- **In person Training:** Please provide some dates/times that work for the stations.

- **In App Alert:** Went live today to the Valley Bureau per your green light.

- **# of devices/app users request based on zip code:** Just want to double check you were seeking device count/app users for the Valley bureau zip codes? We will work on it and get back to you asap.

Thank you,

Angela Kang

Partner Success Manager

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Thank you,

Angela Kang

Partner Success Manager

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Thank you,

Angela Kang

Partner Success Manager

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<Law Enforcement User List.xlsx>

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no reason	**1** (2) **2** (2) **3** (2) **4** (2) **5** (1) **6** (1)	---